

The Gateacre Brow Practice

1 Gateacre Brow
Liverpool
L25 3PA
0151 295 9595

256 Hunts Cross Avenue
Liverpool
L25 8QT
0151 295 9595

Important Information About Your GP Practice

We are writing to you as a registered patient of Gateacre Brow Practice to provide information about our plans to close our branch practice at 256 Hunts Cross Avenue, Liverpool, L25 8QT. This letter explains what is changing and how you can ask questions or share your views.

What is changing?

We plan to close our branch practice premises at Hunts Cross Avenue and provide all services from our main practice at 1 Gateacre Brow, Liverpool, L25 3PA. The two sites are approximately 1.2 miles apart. You may already be familiar with the main practice at 1 Gateacre Brow if you have attended appointments there before. Both sites are run by the same practice team.

Why is the branch practice closing?

Our lease at Hunts Cross Avenue is ending, and we have been unable to agree a new lease with the landlord. As we already provide most of our services from the main practice, we anticipate that closing the branch will have minimal impact on patients.

When will the change happen?

We do not have a final date yet; however, we expect the change to take place around December 2026, following a period of patient engagement. We will write to you again with further details once plans have been confirmed.

How will this affect you?

You do not need to take any action because of this letter and should continue to use the practice as normal for the time being.

- You will remain registered with the same GP practice.
- The services you receive will remain the same.
- The staff, opening hours, telephone numbers, email address and website will not change.
- You do not need to change your nominated pharmacy.

Patient Engagement

As part of this process, we would like to gather feedback and comments to help ensure a smooth transition and address any concerns that patients or carers may have. You can provide feedback in any of the following ways:

- Complete the patient questionnaire by clicking the following link:
www.surveymonkey.com/r/8Z6D6QW
- Complete a paper copy of the patient questionnaire in our waiting rooms.
- Email us at gp.n82084@nhs.net
- Write to us at: Gateacre Brow Practice, 1 Gateacre Brow, Liverpool, L25 3PA
- Call us on 0151 295 9595

We are also holding two patient engagement sessions, where you can ask questions and share your views in person if you wish. You don't need to attend, but we have arranged sessions at each of our premises at different times of the day to help. These will take place on:

- Friday 25th September, 11:00am to 12:00 noon, at 256 Hunts Cross Avenue
- Tuesday 29th September, 6:00pm to 7:00pm, at Gateacre Brow Practice, 1 Gateacre Brow

Please send us your feedback by 4 October.

For translated, easy-read, or alternative formats of this letter, please contact us on 0151 295 9595.

If you would like to join our Patient Participation Group, which meets monthly, please email the Practice Manager at gp.n82084@nhs.net or speak to a receptionist.